

# KUSTOMER + FLIP

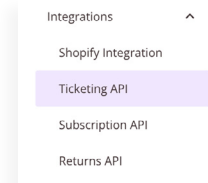
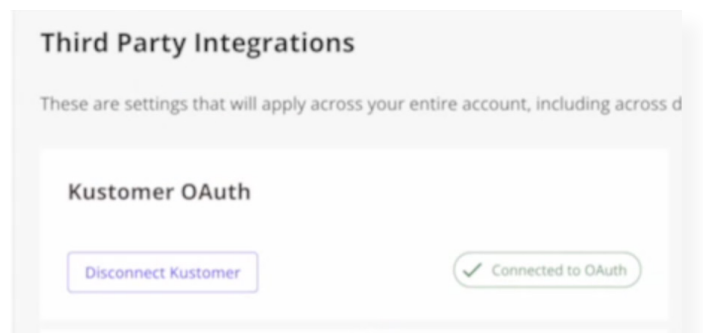
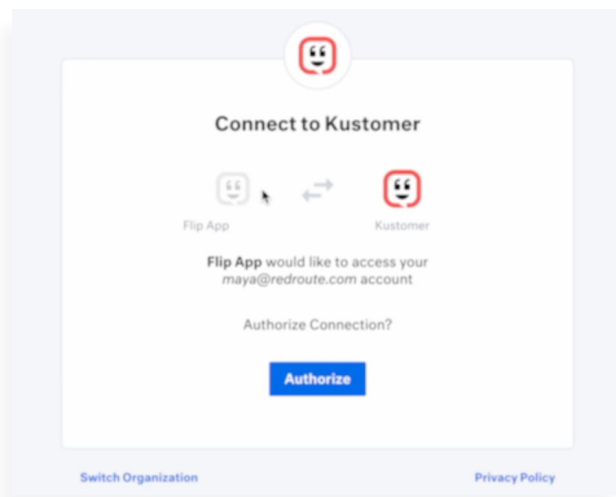
## FLIP OVERVIEW

- Flip replaces your IVR with an on-brand, 'Alexa'-like experience your customers love.
- Built specifically for commerce brands.
- We are a 30-person team of world-class Voice AI talent serving 150+ customers, including leading brands like UNTUCKit, Aviator Nation, and Brooklinen, and are backed by top venture capital firms.

## SETTING UP OAUTH

Setting up your Oauth with Flip couldn't be easier:

1. Ensure you're already signed into your Kustomer Portal
2. Login at [portal.flipcx.com](https://portal.flipcx.com)
3. Head to the profile icon in the top right corner and click **Settings** on the drop down menu
4. Go to the **Third Party Integrations Tab**
5. Click **Connect Kustomer**
6. Sign into your Kustomer Instance if required
7. Click **Authorize**



P.S. Remember to update your **Ticketing Settings** to ensure Flip is working with your existing rules.

**That's it! Kustomer and Flip are now linked.**

