

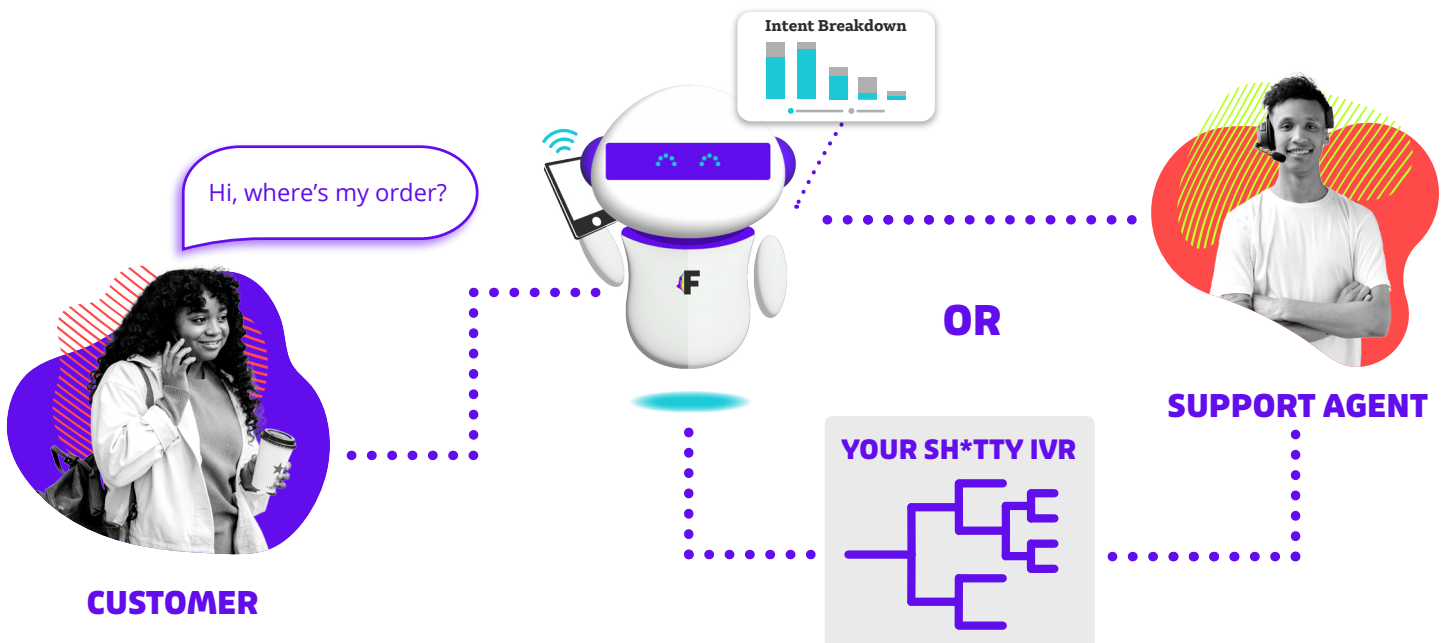
LISTEN MODE

Curious about Voice AI but not yet ready for it?
This one's for you ❤️

Commitment can be scary, we get it. With Listen Mode, Flip lets you in on what your customers are *really* calling about so you know which intents to automate first. And it couldn't be easier to launch.

How it works:

1. Forward calls from your phone system to a Flip number.
2. Flip simply asks for the intent, then passes back into your existing flow.
3. Customer & agent workflow proceeds as usual.



Outcomes:

1. Distribution of call reasons (intents).
2. Clear picture of the automation opportunity.
3. Additional metrics, like average call duration, per intent.

**What's there to lose?
Let's get started.**

"This is the perfect way to dip your toes into AI and see just how ready it is for you without burning any time or resources."

- Mike Vroom, UNTUCKit