



Automate The Routine Calls
+ Handoff To Agents



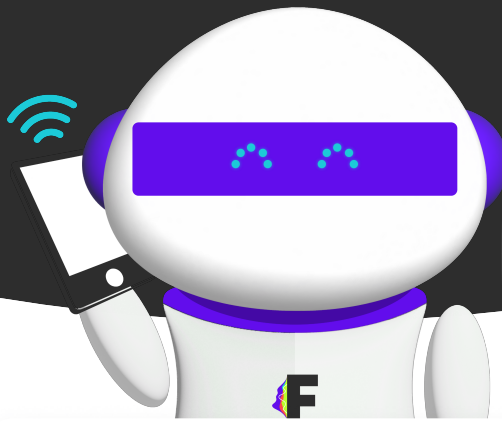
Instant Resolutions
24/7



Giving You Time For
Greater Connection



Hi! Can you help?



Of course I am happy to help
you place a new order!



Hi, Thanks For Calling. How Can
I Help?

WELCOME TO FLIP

Welcome to Flip! We provide Voice automation technology that is empowered through an Alexa-like experience so your customers feel more connected with your brand.

We're here to help make your interactions more efficient, more meaningful, and more memorable.

Here's How:



Flip **handles the basic inquiries** that come through (the ones you've been hearing over and over), which means...



Your **time is freed up to manage the more complex calls** – to focus on your relationship with the customers.



Flip also = **better data collection and better call routing**. Which means less customers transferred to you incorrectly.



We also offer **24/7 automation support**, so when you return to the office, you'll have routed transcriptions ready for you.



And, with a **dramatically shortened call queue**, the customers you'll chat with will go from 'Imma-tear-your-head-off' to 'Hi-there-can-you-help-me?' (So much nicer, don't you think?)



All of which means improved productivity and efficiency – and a **better experience for both the customer and YOU**.

Ultimately, our main goal is to make your job easier and more satisfying. There isn't a job in the world that matters more than yours to us (true story), and we're so ready to be the peanut butter to your jelly, and the flip yeah to your daily shift.

So excited to be working with you!

FLIP YEAH, AUTOMATION!

If you want to learn more, check out flipcx.com