# LISTEN MODE

Curious about Voice AI but not yet ready for it? This one's for you 💜

Commitment can be scary, we get it. With Listen Mode, Flip lets you in on what your customers are *really* calling about so you know which intents to automate first. And at just $1, it's a cheap meet cute.

How it works:

1. Forward some calls from your phone system to a Flip number - the % is totally up to you.
2. Flip simply asks for the intent, then passes back into your existing flow.
3. Customer & agent workflow proceeds as usual.

Intent Breakdown

Hi, where's my order?

OR

CUSTOMER

YOUR IVR

SUPPORT AGENT
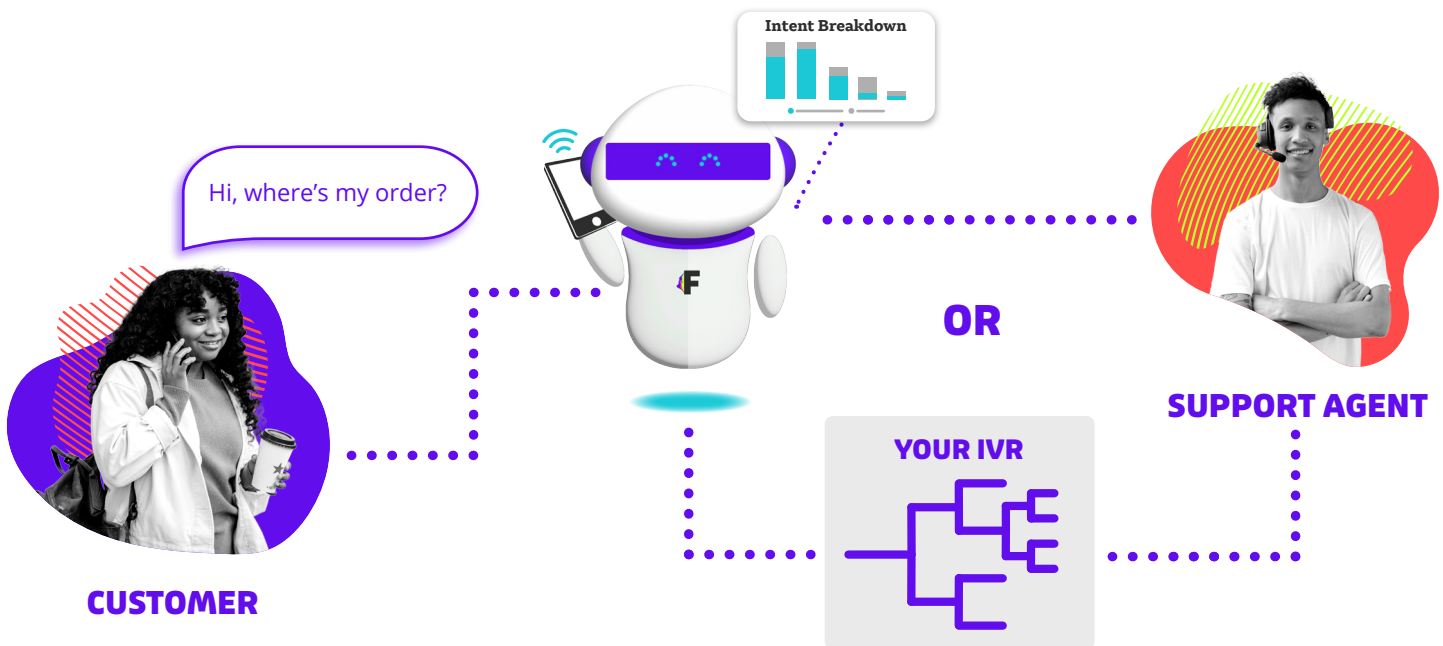
Outcomes:

1. Distribution of call reasons (intents).
2. Clear picture of the automation opportunity.
3. Additional metrics, like average call duration, per intent.

"This is the perfect way to dip your toes into AI and see just how ready it is for you without burning any time or resources."

- Mike Vroom, UNTUCKit

For $1 - what's there to lose? Let's get started.

P.S. Want a sneak peek at how your results will be presented? **Check out** this sample deck.